

Converge Peripheral Device Installation and Setup Guide

Revision Date: November 2015

Copyright

Copyright © 2015 Elavon Incorporated. All rights reserved. No part of this publication may be reproduced or distributed without the prior consent of Elavon Inc., Two Concourse Parkway, Suite 800, Atlanta, GA 30328.

Disclaimer

Elavon Inc. provides this publication *as is* without warranty of any kind, either expressed or implied. This publication could include technical inaccuracies or typographical errors. Changes are periodically made to the information herein. These changes will be incorporated in new editions of the publication. Elavon Inc. may make improvement and/or changes in the product(s) and/or programs(s) described in this publication at any time.

Trademarks

Converge is a registered trademark of Elavon Inc. All other brand and product names are trademarks or registered trademarks of their respective companies:

ActiveX[®] Epson[®] Equinox[®] Ingenico[®] MagTek[®] Microsoft[®] RDM[®] Star Micronics[®] Windows[®] Winzip[®]

Preface

This document describes step by step procedures on how to install and configure your Converge peripherals using:

- ConvergeConnect
- DeviceAssistant

This document is intended for all users of the Converge product and contains the information necessary for you to be able to use all supported devices with Converge effectively to run payments.

Typographical Conventions

Throughout this guide, you will see words and phrases that appear in different fonts and formats. The following list describes the typographical conventions used in this guide.

Bold text

Indicates a menu option, a window title, buttons, and so on that you can use to identify a part of the user interface.

Examples: **Print** or **Save As** dialog box

• Menu selection sequences

Indicates a series of menu options that you need to select in a particular sequence and listed in one step. Each menu option is separated by a pipe (|).

1. Choose File | Save As | File Name and enter the name of the document.

• Courier text

Indicate examples of software code. Usually this type of text is encapsulated in a code box as illustrated below.

```
Begin Header
<head>
<title>Batch Import</title>
</head>
End Header
```

• Bold courier text

Indicates a command that you would type into a command prompt window as illustrated below.

cd c:\users\

• Italicized text

Indicates that the word or phrase is:

• A reference to another document as illustrated below.

Refer to the Elavon User Guide.

• Emphasized for clarification as illustrated below.

You do not need to select Apply.

• The word is replacement text, such as a variable for a piece of code that you need to enter the appropriate value for your implementation as illustrated below.

```
<rml>
<country_code>Country Code</country_code>
</xml>
```

Related Documentation

The following documents are available related to the Converge product.

- Converge Getting Started Guide
- Converge System Administration Guide
- Converge Transaction Processing Guide
- Converge Chip and PIN (EMV) Transaction Processing Addendum
- VirtualMerchant Mobile Classic Guide
- VirtualMerchant Mobile 2.2 User Guide

Revision History

The following table provides a description of the changes made to this document from its origination to the current release.

Revision	Date	Revision Notes
А	MAY-2015	Original release of the Converge Peripheral Device Installation and Setup Guide
В	JUN-2015	Update and new screenshots for ConvergeConnect
С	SEP-2015	Added note that transactions must be hand-keyed if ConvergeConnect is out-of-date.
D	OCT-2015	Key entry using the iSC250 is now supported.
E	NOV-2015	Added support of Ingenico iCMP for U.S. Added new branding for iSC Touch 250

Table of Contents

Supported Peripheral Devices	1
System Requirements	3
Operating Systems	3
Browsers	3
Installing Peripheral Drivers	4
To Install ConvergeConnect	4
To Install DeviceAssistant	. 12
Configuring Peripheral Devices	.49

Supported Peripheral Devices

Peripheral devices are external pieces of hardware such as printers or terminal entry equipment that connects to and works with the computer in some way.

In order to support peripheral devices with Converge, you must:

- 1. Download and install either **ConvergeConnect** *or* **DeviceAssistant** depending on the device you wish to use, consult table below for more information.
- 2. For those devices supported by **ConvergeConnect**, connect your device to the PC and then proceed to install **ConvergeConnect**.
- 3. For those devices supported by **DeviceAssistant**, connect your device to the PC and then configure your device with the **Device Assistant Utility**.
- 4. Configure your devices within Converge.
- 5. Run a transaction.

The following table describes what Converge supports for peripheral device options and which installer you will need in order to download and configure your peripheral device.

		Installer		
What Converge Supports	Description	Converge Connect	Device Assistant	No Installer Needed
Printers	Epson T20 Thermal Printer		х	
	Star Micronics TSP650II Thermal Printer	х		
	 Parallel printer using any connected network printer 			х
Swipe Readers	 MagTek Mini Wedge USB (Keyboard Emulation) (traditional) 			х
	MagTek MagneSafe Mini Wedge USB (Keyboard Emulation) (end-to-end encryption)			х

		Installer		
What Converge Supports	Description	Converge Connect	Device Assistant	No Installer Needed
PIN Pads	Verifone PIN Pad 1000SE (US Only): PIN		х	
	 Equinox L5200 signature capture (US Only): Swipe, PIN, and Signature 		х	
	 Ingenico iPP320 PIN Pad (Canada Only): EMV, Swipe, and PIN 		х	
	 Ingenico iSC Touch 250 (US Only): Key, Swipe, NFC/Contactless, Chip (EMV), PIN, Encryption, and Signature 	X		
	 Ingenico iCMP (US Only): Key, Swipe, NFC/Contactless, Chip (EMV), PIN, and Encryption 	x		
Check Scanners	RDM 7111 with MSR		х	
	MagTek Micr Imager with MSR		X	

Notes:

- The Ingenico devices must be properly injected using *Triple DES Encryption*, other types of encryption are not supported when using Converge. The Ingenico devices encrypt data when a card is keyed, inserted, swiped or tapped, or when a mobile device is in proximity and used for payment.
- The devices that do not require an installer are Plug and Play and can be used with Converge without any additional configuration. These devices support USB HID or USB keyboard emulation interfaces. No third party device driver is required.
- In order to accept hand key transaction with the Ingenico devices it is *mandatory* that you either install or upgrade to the latest available version of ConvergeConnect.

System Requirements

Before you install **ConvergeConnect** or the **DeviceAssistant**, make sure that your computer meets the following software and configuration requirements.

Operating Systems

The following operating systems are supported for **ConvergeConnect**:

- Windows 7 (32bit)
- Windows 7 (64bit)
- Windows 8 (32bit)
- Windows 8 (64bit)
- Windows 8.1 (32bit)
- Windows 8.1 (64bit)
- Vista (32bit)
- Vista (64bit)

The following operating systems are supported for **DeviceAssistant**:

- Windows XP (SP4 or greater)
- Windows 7 (32bit)
- Windows 7 (64bit)
- Vista (32bit)
- Vista (64bit)

Browsers

The following browsers are supported for **ConvergeConnect**:

- Internet Explorer (10 and higher)
- Google Chrome (45.0.2454.101 and higher)

The following browsers are supported for **DeviceAssistant**:

• Internet Explorer (10 and lower)

Installing Peripheral Drivers

In order to support peripheral devices with Converge, you must download either **ConvergeConnect** or **DeviceAssistant** depending on the device you wish to use. Refer to the <u>Supported Peripheral Devices</u> section to determine which peripheral driver you need to download and install in order to use your device with Converge.

To Install ConvergeConnect

Use the ConvergeConnect link to download the **ConvergeConnect** installer in order to use the supported peripheral devices with Converge. Refer to the <u>Supported Peripheral Devices</u> section for a complete list of devices supported by **ConvergeConnect** when using Converge.

The following steps detail how to download and install ConvergeConnect.

1. Connect your devices first, before beginning to install or upgrade ConvergeConnect.

Note: Windows supports the Plug and Play specifications and will automatically search for a driver package when a new device is detected. You can close the information pop-up box that will appear and continue to step 2.

2. Click the ConvergeConnect link.

The **ConvergeConnect** installer is located on the launch page in the **Resources & Documentation** section under **Documentation** | **Peripheral Drivers** | **ConvergeConnect**. After you are logged into Converge, the **ConvergeConnect** installer is located under **Support Section** | **Peripheral Driver** | **Download ConvergeConnect**.

From either location, the Windows file download dialog window will appear.

Do you want to run or save ConvergeConnectSetup.exe (79.3 MB) from converge123.servers.global.prv?				×
🕐 This type of file could harm your computer.	Run	Save	Ŧ	Cancel

3. Click Run, the file downloads.

Note: Select **Run** if you want to run the download immediately or select **Save** if you want to save the download to run at a later time from your PC.

The **ConvergeConnect Setup** screen displays to guide you through the installation of ConvergeConnect.

CapresasGancost Setur (1.0.0.12)		
Converge-	Welcome to ConvergeConnect Setup	
	Setup will guide you through the installation of ConvergeConnect.	
	It is recommended that you close all other applications before starting Setup. This will make it possible to update relevant system files without having to reboot your computer. Click Next to continue.	
	Next > Cancel	

4. Click Next.

Note: It is recommended to close all programs, including your browser, before proceeding to the next step.

The **Choose Install Location** displays. Select **Browse** if you want to change the default destination folder.

🛞 ConvergeConnect Setup (1.0.0.130)	
Choose Install Location Choose the folder in which to install ConvergeConnect	t.
Setup will install ConvergeConnect in the following folder. To install in a different fo Browse and select another folder. Click Install to start the installation.	lder, click
Destination Folder C:\Program Files\Elavon Browse	
Space required: 160.2MB Space available: 13.4GB Nullsoft Install System v3.0b1	
< Back Install	Cancel

5. Click Install.

Note: Closing or canceling ConvergeConnect setup will interrupt the installer.

ConvergeConnect Setup	(1.0.0.130)	
Converge	Installing Please wait while ConvergeConnect is being installe	٠d.
Extract: jre7.zip 100%		
Show details		
Nullsoft Install System v3.0b1		
	< Back Next >	Cancel

The **Installing** screen will display as ConvergeConnect is installing.

If you haven't closed your browsers a message box will appear asking you to close your browsers, click **OK** so the system can automatically close your browsers.



ConvergeConnect Setup (1.0.0.130)
CONVERSE Setup was completed successfully.
Converge Portal Receipt Printer PIN Pad PIN Pad Pin Pad Merchant POS with ConvergeConnect Installed Your installation is complete! The diagram above provides you with an overview of your environment and your devices.
Nullsoft Install System v3.0b1

When the installation has completed the **Installation Complete** screen will display.

6. Click **Next**.

The Completing ConvergeConnect Setup screen displays.



7. Click Finish to close ConvergeConnect Setup.

Note: If the Start Converge Home Page is checked the Converge login page will display.

The ConvergeConnect icon is now in your **Start** menu.



ConvergeConnect will also be available from your system **taskbar**, located in the lower right-hand portion of your monitor by the system clock.



8. Right-click on the **ConvergeConnect** icon in the system task bar and click on **Show** or double-click to open.

The ConvergeConnect Status screen displays.

Converge	Connect Status	
Services Service: CWS:	Running Running	Stop
Configurati Port: Reader: Printer:	on 9790 iSC250 Star TSP650II Cutter (TSP654II)	Refresh

• Stop

This button is used to stop the services. The services need to run in order to facilitate the communication between Converge and ConvergeConnect. If an update would be needed you would click **Update** and then click **Stop** to halt the services. The status for **Services** should always show **Running**.

• Start

This button is used to start the services if they have been halted. This button is displayed only when **Services** have been **Stopped**.

• Refresh

This button is used to refresh the screen to show the devices currently being used.

The following properties should be displayed:

Services section

Name	Description
Service	ConvergeConnect Service Status, should show running
CWS	ConvergeConnect Wrapper, should show running

Configuration section

Name	Description
Port	Shows default port 9790
Reader	Pin Pad name that is connect to PC, Example: iCS250, iCMP
Printer	Printer name that is connected to PC, Example: Star TSP6500II Cutter (TSP654II)

Important Note:

If your device is not showing under the **ConvergeConnect Status** screen, attempt the following:

- Click **Stop** to the service
- Unplug device from PC
- Plug device back into the PC
- Click **Start** to start the service back up again
- 9. Once the installer has completed, proceed to configure your device. Refer to the <u>Configuring Peripheral Devices</u> section for more information on how to configure your device.
- 10. To determine the version of ConvergeConnect that you have installed you can go to **Control Panel | Programs and Features** and verify the **Version**.

Or



Right-click on the **ConvergeConnect** icon in the system task bar and click on **About**.

The **ConvergeConnect About** information screen will display the the current version installed on your PC.

ConvergeConnect About	-		×
ConvergeConnect Version 1.0.0.130 Copyright (c) Elavon 2015	commerce-core commerce-converge commerce-desktop-converge ingenico-rba-wrapper-java StarMicronics Printer cwsVersion jvmImplementationVersion	1.0.0.25 1.0.0.25 1.0.0.25 1.0.0.7 2.1.0 1.0.0.41 24.75-b04	

Notes:

- You must upgrade to the latest version of ConvergeConnect to support EMV transactions.
 - The iSC Touch 250 requires version version 2.1.0.2 or higher.
 - The iCMP requires version 2.1.0.16 or *higher*.
- If you have previously installed ConvergeConnect and a new version is available, ConvergeConnect will display and alert in the system taskbar, located in the lower righthand portion of your monitor by the system clock. Click on the dialog box to start downloading the new version.
- The Ingenico USB drivers and the Star Micronics printer drivers have been silently installed on your system. To verify the installation, go to **Control Panel | Programs and Features**.
- If your current **ConvergeConnect** is out of date, transactions cannot be swiped or chip read and must be hand-keyed. The following message will display:



To Install DeviceAssistant

Use the **DeviceAssistant** link to download the **DeviceAssistant** installer in order to use the supported peripheral devices with Converge. Refer to the <u>Supported Peripheral Devices</u> section for a complete list of devices supported by the **DeviceAssistant** when using Converge.

Notes:

- Once the installation is complete, the device must be configured properly using the **Device Assistant Utility**.
- Microsoft ActiveX support is required for your browser.

The following steps detail how to download and install the **DeviceAssistant**.

1. Click the *DeviceAssistant* link.

The **Device Assistant Utility** is located on the launch page in the **Resources & Documentation** section under **Documentation** | **Peripheral Drivers** | **DeviceAssistant**. After you are logged into Converge, the **DeviceAssistant** installer is located under **Support Section** | **Peripheral Driver** | **Download DeviceAssistant**.

From either location, the Windows file download dialog window will appear.

Do you want to open or save PeripheralDriver.zip (33.4 MB) from myvirtualmerchant.com?	Open	Save	•	Cancel	×
					1

2. Click **Open**, the file downloads.

Note: Select **Open** if you want to run the download immediately or select **Save** if you want to save the download to run at a later time from your PC.

3. After the download is complete, the Winzip (or applicable application) window appears and shows the **InstallDeviceAssistant.exe** application file.



4. Double-click InstallDeviceAssistant.exe to launch the Device Assistant Setup process.

The **Choose Install Location** screen displays. Select **Browse** if you want to change the default **Destination Folder**.

Oevice Assistant Setup	
Choose Install Location Choose the folder in which to install Device Assistant.	
Setup will install Device Assistant in the following folder. To install in a differe Browse and select another folder. Click Next to continue.	ent folder, dick
Destination Folder	
C:\Program Files\Elavon\Device Assistant	Browse
Space required: 2.5MB Space available: 15.7GB Nullsoft Install System v3.0b1	Cancel

5. Click **Next**.

The Device Assistant Choose Components screen displays.

Note: The Ingenico i3070 drivers are no longer shipped with the product, but the drivers are available for support if required.

- 6. The installer will proceed to install the devices you have selected in the order shown on the **Choose Components** screen:
 - If you are installing the Ingenico iPP320 drivers, refer to the <u>To Install the Ingenico</u> iPP320 Drivers section for more information.
 - If you are installing the Epson drivers, refer to the <u>To Install the Epson Drivers</u> section for more information.
 - If you are installing the Verifone drivers, refer to the <u>To Install the Verifone Drivers</u> section for more information.
 - If you are installing the Hypercom L5200 drivers, refer to the <u>To Install the Hypercom</u> <u>Drivers – L5200</u> section for more information.
 - If you are installing the check reader RDM drivers, refer to the To Install the RDM

8. Double-click on the **Device Assistant Utility** icon to open the application. The icon is in the system tray of the Windows taskbar, usually located in the lower right-hand portion of your computer by the system clock. Refer to the <u>Configuring Peripheral Devices</u> section for more information on how to configure your device.



To Install the Ingenico iPP320 Drivers

If selected, the installer will proceed to install the Ingenico Drivers – iPP320.

1. From step 5 of the <u>To Install DeviceAssistant</u> section the Ingenico installer screen will display.



2. Click Next.

Setup will install Telium Usb Port Updater Installer 1.8 in the following different folder, dick Browse and select another folder. Click Next to	folder. To install in a continue.
Destination Folder	Browse
Space required: 2.7MB]

The **Choose Install Location** screen displays.

3. A default recommended location is selected for you. Click **Next** to proceed to the next step or **Browse** to choose a different location.

🖁 Teliur	m Usb Port Updater Installer 1.8 Setup
J Teliur Teliur This p	m Usb Port Updater Installer 1.8 Setup nUsbPort Updater tool parameters hage allows to set parameters used by 'TeliumUsbPortUpdater' tool. Enter the USB virtual COM port number the terminal will be connected to and optionally select the associated product identifier: Virtual COM port* 8 (enter value from 1 to 255) Product identifier 0028 (USB Telium)
cel	* Mandatory parameter * Mandatory parameter Ingenico (Beyond Payment) Kext > Can

The Telium Usb Port Updater Tool Parameters screen displays.

4. Enter an available free **Virtual COM port** that the iPP320 will use (recommended value is 8), then click **Next**.

The Choose Start Menu Folder screen displays.

🖁 Telium Usb Port Updater In:	staller 1.8 Setup			
Choose Start Menu Folder Choose a Start Menu folder for the Telium Usb Port Updater Installer 1.8 shortcuts.				
	Select the Start Menu folder in which you would like to create the program's shortcuts. You can also enter a name to create a new folder.			
	Ingenico\Telium Usb Port Updater Installer 1.8			
	Accessories Administrative Tools Adobe LiveCycle ES2 Adobe Technical Communication Suite 3.5 Altova MissionKit 2011 Altova MissionKit 2013 CA CA Cisco Cisco IP Communicator Dell Printers doPDF 7 Elavon Equinox Google Chrome Ingenico Java McAfee Microsoft Lync Microsoft Office			
	Do not create shortcuts			
Ingenico (Beyond Payme	nt) < Back Install Cancel	1		

5. Click **Install** to connect the iPP320 driver on the selected port.

Telium Usb Port Updater Installer	r 1.8 Setup	23
Installing Please wait while Telium Usb Port Up	dater Installer 1.8 is being installed.	
Device Driver Installa	ation Wizard	
	Welcome to the Device Driver Installation Wizard! This wizard helps you install the software drivers that some computers devices need in order to work.	
	To continue, click Next.	
	< Back Next > Cancel	
ngenico (Beyond Payment)	<back next=""> Can</back>	

The **Device Driver Installation** Wizard screen displays.

6. Click **Next**.

💡 Telium Usb Port Updater Installer 1.8 Setup		23
Installing Please wait while Telium Usb Port Updater Insta	ller 1.8 is being installed.	
Device Driver Installation Wiza	rd	
	Completing the Device Driver Installation Wizard	
	The drivers were successfully installed on this computer.	
	You can now connect your device to this computer. If your device came with instructions, please read them first.	
	Driver Name Status	
	✓ Sagem Monetel (usbser) Ready to use	
	< Back Finish Cancel	
Ingenico (Beyond Payment)	< Back Next >	Cancel

The **Completing the Device Driver Installation Wizard** screen displays.

7. Click Finish.



The Installation Complete for the Setup Wizard screen displays.

8. Click Finish.

The installation of the iPP320 is completed. The installer will proceed to install any other components you have previously selected from the device assistant **Choose Components** screen. The program installs the components that you chose and the **Installation Complete** screen for the **Device Assistant Setup** displays.

🕞 Device Assistant Setup	
Installation Complete Setup was completed successfully.	(
Completed	
Show details	
Nullsoft Install System v3.0b1	
< B	ack Close Cancel

- 9. Click **Close** to complete the installation.
- 10. Proceed to configuring the Ingenico iPP320 device using the **Device Assistant Utility**. Refer to the <u>Configuring Peripheral Devices</u> section for more information.

To Install the Epson Drivers

If selected, the installer will proceed to install the Epson Drivers for the T20 printer.

1. From step 5 of the <u>To Install DeviceAssistant</u> section the Epson installer screen will display.

🕞 Device Assista	ant Setup
Installing Please wait wh	ile Device Assistant is being installed.
Execute: "C:	EPSON TM Virtual Port Driver Ver.8.00a - InstallShield Wizard
Show det	Select the language for the installation from the choices below.
	English (United States)
	OK Cancel
Nullsoft Install Sys	stem v3,0b1

2. The install wizard requires that you select a language, the default is English. Choose your language from the dropdown box and click **OK**.



The Welcome to the InstallShield Wizard screen displays.

3. Click Next.

The I	License	Agreement scre	een displays.
--------------	---------	----------------	---------------

EPSON TM Virtual Port Driver Ver.8.00a - InstallShield Wizard	×
License Agreement Please read the following license agreement carefully.	N
SEIKO EPSON CORPORATION SOFTWARE LICENSE AGREEMENT IMPORTANT! READ THIS SOFTWARE LICENSE AGREEMENT CAREFULLY. The computer software product, fontware, typefaces and/or data, including any accompar explanatory written materials (the "Software") should only be installed or used by the Licensee ("you") on the condition you agree with SEIKO EPSON CORPORATION ("EPSON") to the terms and conditions set forth in this Agreement. By installing or usin the Software, you are representing to agree all the terms and conditions set forth in this Agreement. You should read this Agreement carefully before installing or using the Software. If you do not agree with the terms and conditions of this Agreement, you are permitted to install or use the Software.	iying ng s e not
I accept the terms of the license agreement I do not accept the terms of the license agreement InstallShield	rint
< Back Next > (Cancel

4. You can scroll through the agreement or click **Print** for a hardcopy of the agreement. You must accept the terms of the agreement to enable the **Next** button. Click **I accept the terms of the license agreement**, then click **Next**.

PSON TM Virtual Port Driver Ver.8.00a - InstallShield Wizard							
Ready to Install The wizard is read	e Program to begin installation.						
Click Install to begi	the installation.						
If you want to revie the wizard.	or change any of your installation settings, click Back. Click Cancel to exit						
nstallShield ————	K Back Install Cancel						

The Ready to Install the Program screen displays.

5. Click **Install** to connect the Epson driver.

The InstallShield Wizard runs and displays the Setup Status screen.

Note: Do not click on **Cancel**, this will interrupt the installer.

EPSON TM Virtual Port Driver Ver.8.00a - InstallShield Wizard						23
Setup Status						
	The Instal	IShield Wizard i m Files\EPSON	s installing EPSON	N TM Virtual Por	t Driver Ver.8. Emulator.inf	00a
Cance		InstallShield -				



When the setup status is done the InstallShield Wizard Complete screen displays.

6. Click **Finish**.



The Epson Advanced Printer Driver Installer screen displays.

7. Click Next.
The **Epson Advanced Printer Driver Installer** screen displays noting that the drivers were successfully installed on your computer.



8. Click Finish.

The installation of the Epson driver is completed. The **Epson Advanced Printer Driver Installer** screen will close and the **Epson TM Virtual Port Assignment Tool** will display. The list of all available ports in your PC will show.

🛱 EPSON TM Virt	ual Port Assignment Tool Ver.8.00				23
File Port Setting	View Help				
Port No.	Port Name	Port ID	Assign Port		^
COM2					
🔥 🖉 сомз		imachsf0 🖉			
COM4					
COM5					
COM6					
COM7					
COM8					Ξ
COM9					
COM10					
COM11					
COM12					
COM13					
COM14					
COM15					
COM16					
COM17					
COM18					
COM19					
COM20					
COM21					
COM22					
COM23					
COM24					-
COMPE					_
Test Print	Assign Port	Delet	e Port	Exit	

9. Choose an available port and click on **Assign Port**.

СОМ12	X
Assign port	Signal line Setting Customer display port Setting Command I
USE	Ethernet COM/LPT
O A de	vice is assigned by associating this port to its USB serial number.
Por	t ID USB Serial Number
The f	first recognized device is automatically assigned to this port
	TM printer port
	Customer display port
	OK Cancel
[L	

A pop-up box for the chosen port will display.

10. Select the radio button for The first recognized device is automatically assigned to the port. Then click **OK**.

File Port Setting	g View Help			
Port No.	Port Name	Port ID	Assign Port	
COM1				
COM2				
🔥 🍠 сомз		🍠 Winachsf0		
COM4				
COM5				
COM6				
COM7				=
COM8				
COM9				
COM10				
_ COM11		_		
🔀 🛃 COM12	EPSON COM Emulation USB Port (COM12) EPS	😂 0000009d	Assigns device automatically	
COM13				
COM14				
COM15				
COM16				
COM17				
COM18				
COM19				
COM20				
COM21				
COM22				
COM23				-

The **EPSON TM Virtual Port Assignment Tool** displays with the printer assigned to your chosen port.

11. Click **Exit** to complete the installation of the Epson drivers.

The installer will proceed to install any other components you have previously selected from the device assistant **Choose Components** screen. The program installs the components that you chose and the **Installation Complete** screen for the **Device Assistant Setup** displays.

Oevice Assistant Setup	
Installation Complete Setup was completed successfully.	
Completed	
Show details	
Nullsoft Install System v3.0b1	Cancel

- 12. Click **Close** to complete the installation.
- 13. Proceed to configuring the Epson T20 printer using the **Device Assistant Utility**. Refer to the <u>Configuring Peripheral Devices</u> section for more information.

To Install the Verifone Drivers

If selected, the installer will proceed to install the Verifone 1000SE driver.

1. From step 5 of the <u>To Install DeviceAssistant</u> section the Verifone installer screen will display.



2. The **Device Assistant** runs and installs the Verifone driver.

The installer will proceed to install any other components you have previously selected from the device assistant **Choose Components** screen. The program installs the components that you chose and the **Installation Complete** screen for the **Device Assistant Setup** displays.

G Device Assistant Setup		
	Inedialliations Completion Setup was completed successfully.	
	Completed	
	Show details	
	Nullsoft Install System v3.0b1	
Close Cancel		< Back

- 3. Click **Close** to complete the installation.
- 4. Proceed to configuring the Verifone device using the **Device Assistant Utility**. Refer to the <u>Configuring Peripheral Devices</u> section for more information.

To Install the Hypercom Drivers - L5200

If selected, the installer will proceed to install the Hypercom Equinox L5200 driver.

1. From step 5 of the <u>To Install DeviceAssistant</u> section the Hypercom Equinox installer screen will display.

🕞 Device Assistant Setup	
Installing Please wait while Device Assistant is being installed.	
Execute: "C:\Users\ jnsmith\AppData\Local\Temp\DeviceAssistantInstall\Hy	/percom\L5000\D
Show details	
Nullsoft Install System v3.0b1	
< Back Close	Cancel

The DeviceAssistant command line displays.

C:\Windows\system32\cmd.exe	
ProductType:1	~
User: sdfox1	-
Create the registry keys 0k	=
CreateFile: N. NCOM1	
CreateFile: \\.\COM2	
ComDB: COM1	
ComDB: COM2	
GOMDB: COM3	
COMDE: CONF	
ComDB: COM2	
ComDB: COM8	
ComDB: COM9	
ComDB: COM10	
ComDB: COM11	
ComDB: COM12	
Update software registry entry Uk	
Update driver for Gadget Serial Preinstall gadget serial driver ok	
SCOPING INT dest File (6. Windows (INF Octobility) in the registry	
	1
en e	

The Welcome screen for the Equinox FPE interface services setup program displays.



2. Click Next.

The License Agreement screen displays.

🚇 License Agreement		
	HYPERCOM SUFTWARE LICENSE AGREEMENT PLEASE READ: BY CLICKING ON THE "I ACCEPT" BUTTON AT THE END OF THIS SOFTWARE LICENSE AGREEMENT ("Agreement"), YOU ACCEPT ITS TERMS AND CONDITIONS IN A LEGALLY BINDING MANNER. If you are acquiring the software ("Software") from Hypercom Corporation ("Hypercom") or one of its subsidiaries, on behalf of a company and you indicated so in the relevant order, by clicking on the "I ACCEPT" button at the end of this Agreement, you represent that you are duly authorized to represent the company and accept the terms and conditions of the Agreement on behalf of the company. A binding contract is then formed between Hypercom and the company in accordance with	
	C I <u>D</u> o Not Agree	
< <u>B</u> ack Cancel		

3. You must accept the terms of the agreement to enable the **Next** button. Click **I Agree**, then click **Next**.

The **Prerequisites** screen displays.

🔬 Prerequisites	
	Prerequisites for Equinox FPE Interface: 1. Sentinel USB System driver v7.5.7.0 or higher should be properly installed on your system. 2. Sentinel USB dongle should be attached to the computer. Please make sure all the prerequisites needed to run Equinox FPESim are fulfilled. Contact your Equinox Payments representative for more information.
	< <u>B</u> ack <u>Next</u> Cancel

4. Click **Next** if all the prerequisites are met or contact your Equinox Payments representative for more information.



The **Release Notes** screen displays.

5. Click Next.



The Choose Destination Location screen displays.

6. A default recommended location is selected for you. Click **Next** to proceed to the next step or **Browse** to choose a different location.

🛃 Select Program Manage	er Group
	Enter the name of the Program Manager group to add Equinox FPE Interface Services icons to:
	Equinox
	Accessories Administrative Tools Adobe LiveCycle ES2 Adobe Technical Communication Suite 3.5 Altova MissionKit 2011 Altova MissionKit 2013 CA Cisco Cisco IP Communicator Dell Printers doPDF 7 Elavon EPSON Equinox
	< <u>B</u> ack <u>Next></u> Cancel

The Select Program Manager Group screen displays.

7. The default Equinox location is selected, click **Next**.



The **Start Installation** screen displays for the Equinox FPE interface services.

8. Click Next.

🛃 Installation Complete		×
	Equinox FPE Interface Services has been successfully installed.	
	Press the Finish button to exit this installation.	
	< <u>B</u> ack Finish Car	ncel

The **Installation Complete** screen displays stating that the installation is successful.

9. Click **Finish** to complete the installation.

Once the driver completes installation, a pop-up box informs you that the forms are about to load and to ensure the L5200 device is connected

Dacmdline	x
About to load forms, Please ensure the L5200 device is con	nected.
ОК	

10. Click **OK**.

Forms will load into the device and a message screen displays **Download completed. FPE32 will restart**. The device will reboot itself and a welcome screen displays.

Informatio	on X
1	Please press once unit has rebooted.
	ОК

11. Click **OK** once the device has rebooted.

The installer will proceed to install any other components you have previously selected from the device assistant **Choose Components** screen. The program installs the components that you chose and the **Installation Complete** screen for the **Device Assistant Setup** displays.

🕞 Device Assistant Setup		
Installation Complete Setup was completed successfully.		
Completed		
Show details		
Nullsoft Install System v3.0b1	< Back Close	Cancel

12. Click Close.

13. Proceed to configuring the L5200 device using the **Device Assistant Utility**. Refer to the <u>Configuring Peripheral Devices</u> section for more information.

To Install the RDM Drivers

If selected, the installer will proceed to install the RDM drivers.

1. From step 5 of the <u>To Install DeviceAssistant</u> section the RDM installer screen will display.

Oevice Assistant Setup	
Installing Please wait while Device Assistant is being installed.	
Execute: "C:\Users\ jnsmith\AppData\Local\Temp\DeviceAssistantInstall\RE	M\RDM_USB_DR
Show details	_
RDM USB Driver	
RDM USB Driver install in progress. Please wait	
Nullsoft Install System v3.0b1 — < Back Close	Cancel

When the installation is finished the **Device Assistant Setup** screen displays stating that the installation is successful.

🕞 Device Assistant Setup		
Installation Complete Setup was completed successfully.		;
Completed		
Show details		
Nullsoft Install System v3.0b1		
	< Back Close	Cancel

- 2. Click **Close** to complete the installation.
- 3. Proceed to configuring the RDM device using the **Device Assistant Utility**. Refer to the <u>Configuring Peripheral Devices</u> section for more information.

Configuring Peripheral Devices

This section describes how to configure your devices using the **Device Assistant Utility**. This configuration is needed only for those devices supported by the **DeviceAssistant** installer. Refer to the <u>Supported Peripheral Devices</u> section for a complete list of devices supported by the **DeviceAssistant** when using Converge.

Notes:

- There is no special configuration required for those devices that are supported by **ConvergeConnect**.
- **DeviceAssistant** must be installed and supported devices must be connected to the computer prior to any configuration.
- All devices must be connected to your PC prior to use, allow Windows a few minutes to detect devices.
 - 1. Install the device you wish to use for your PC. Refer to the <u>Installing DeviceAssistant</u> for more information on installing peripheral devices.
 - 2. Connect the device you wish to use to an available port in your PC.
 - 3. Configure the devices you have connected to your PC:
 - If you are configuring the Epson T20 serial printer, refer to the <u>To Configure the Epson</u> <u>T20 Printer Device</u> section for more information.
 - If you are configuring the Verifone 1000SE PIN Pad terminal, refer to the <u>To Configure the</u> <u>Verifone 1000SE PIN Pad Device</u> section for more information.
 - If you are configuring the RDM check reader device, refer to the <u>To Configure the RDM</u> <u>Check Reader Device</u> section for more information.
 - If you are configuring the Hypercom L5200 signature capture terminal, refer to the <u>To</u> <u>Configure the Hypercom L5200 Signature Capture Device</u> section for more information.
 - If you are configuring the Ingenico iPP320 for Canada EMV, refer to the <u>To Configure the</u> <u>Ingenico iPP320 Smart Card Device</u> section for more information.
 - If you are configuring the Ingenico devices for U.S. EMV, refer to the <u>To Configure the</u> <u>Ingenico Devices</u> section for more information.
 - If you are configuring the Star Micronics TSP650II printer, refer to the <u>To Configure the</u> <u>Star Micronics Printer Device</u> section for more information.

To Configure the Epson T20 Printer Device

The following steps will help you in the configuration of the Epson T20 serial printer.

1. From the **General** tab on the **Configuration** screen of the **Device Assistant Utility**, select **Enable Serial Printer**. The **Printer** tab will display.

Configuration v1.152	and the second s
<u>G</u> eneral <u>P</u> rinter	
Options	
Enable Serial Printer	
Enable PIN Pad	
Enable MICR Imager	
Enable Signature Capture	
Enable Smart Lard	
Load On Startup	
Save	Close

2. From the **Printer** tab on the **Configuration** screen, ensure the following **Options** are established:

Option	Value
Device Type	Local USB Printer (Epson).
Serial Port	СОМЗ

Note: COM port is the assigned port that you have selected during the install via the **Epson TM Virtual Port Assignment Tool**.

Confi	guration v1.152		100	1
<u>G</u> en	ieral <u>P</u> rinter			
	Options			¬
	Device Type:	Local USB Prin	nter (Epson) 💌	
	Serial Port:	СОМЗ	-	
				_
	Direct Test	1	Web Page Test	
			<u></u>	
	Save	1	Close	

3. To test your device, click **Direct Test** or **Web Page Test** and follow prompts. A test receipt will print from your Epson T20 serial printer.

When the test is successful you are ready to print from your Epson T20 serial printer and may proceed to login to your terminal.

4. In the Converge application, navigate to **Terminal | Merchant | Printer**. Ensure **Printer Type** is **Serial Printer** and **Paper Type** is **Single Ply**.

The **Printer Configuration** screen displays. For more information on printer configuration refer to the *Converge System Administration Guide*.

Printer Configura	Printer Configuration		
This form is used to configur	re all of the printer options.		
Printer Configuration			
Printer Options			
Printer Type:	Serial Printer 🗸		
Paper Type:	Single Ply 🗸		
Pacaint Uasdar Ontions	Lucis and a Contor M		
Receipt neader Options			
Header Line 1	Any Store Name		
Header Line 2	Address		
Header Line 3	State, City, ZIP		
Header Line 4	Phone		
Header Line 5	Email Address		
Decoint Trailor Ontions	Lucit and Contor M		
Receipt Trailer Options			
Trailer Line 1	Thank you for shopping with us!		
Trailer Line 2			
Receipt Custom Fields			
NONE FOUND			
	Update Cancel		

5. Click Update.

To Configure the Verifone 1000SE PIN Pad Device

The following steps will help you in the configuration of the Verifone 1000SE PIN Pad device.

1. From the **General** tab on the **Configuration** screen of the **Device Assistant Utility**, select **Enable PIN Pad**. The **PIN Pad** tab will display.

Configuration	v1.152		1	
<u>G</u> eneral P <u>I</u> N	Pad			
Options				
Enable S	erial Printer			
Enable P	IN Pad			
Enable M	iiun imager	hue		
Enable Si	iyrialuie Cap mart Card	luie		
	mait card			
	<u></u>			
IV Load Un	Startup			
	1			
			1	
		<u>S</u> ave		Close

2. From the PIN Pad tab on the Configuration screen, ensure the following Options are established:

Option	Value
Serial Port	СОМ9
Baud Rate	1200
Data Bits	7
Parity	Even
Stop Bits	1
Device Type	Verifone
Encryption Method	Triple DES
Entry Timeout	30
Idle Prompt	WELCOME

Confi	guration v1.152			
Gen	eral PIN Pad			
	Options			— II
	Serial Port:	СОМ 9	•	
	Baud Rate:	1200	•	
	Data Bits:	7	-	
	Parity	Even	-	
	Stop Bits:	1	•	
	Device Type:	Verifone	-	
	Encryption Method:	Triple DES	-	
	Entry Timeout:	30	-	
	Idle Prompt:	WELCOME		
		1		
	<u>D</u> irect Test		Web Page Test	
	<u>S</u> ave		Cļose	

Notes:

- The **Idle Prompt** can be changed to reflect the message you wish to see in the device.
- The **Serial Port** is assigned COM9 by default and can be changed if desired using Windows device manager.
- 3. To test your device, click **Direct Test** or **Web Page Test** and follow prompts.

When the test is successful you are ready to process PIN transactions and may proceed to login to your terminal.

To Configure the RDM Check Reader Device

The following steps will help you in the configuration of the RDM check reader device.

1. From the **General** tab on the **Configuration** screen of the **Device Assistant Utility**, select **Enable MICR Imager**. The **MICR Imager** tab will display.

Configuration v1.152
General MICR Imager
Options
Enable Serial Printer
Enable PIN Pad
Enable MICR Imager
Enable Signature Capture
Enable Smart Card
🔽 Load On Startup
<u>S</u> ave Cjose

Option	Value	
Device Type	RDM.	
Double-Sided Imaging	Double-sided imaging enables the ability to print the front and back sides of the check scanned.	
Franking	Displays a message across the face of the check that the check has been electronically processed.	

2. On the **MICR Imager** tab on the Configuration screen, ensure the **Device Type** is RDM.

- 3. Enable the **Double-Sided Imaging** if desired.
- 4. Enable **Franking** if desired.

Config	guration v1.152	*
Gen	eral <u>M</u> ICR Imager Options Device Type:	RDM Double-Sided Imaging Franking Eject Check
	<u>D</u> irect Test	Web Page Test
	<u>S</u> ave	Close

5. To test your device, click **Direct Test** and follow prompts.

To Configure the Hypercom L5200 Signature Capture Device

The following steps will help you in the configuration of the Hypercom L5200 signature capture device.

1. From the **General** tab on the **Configuration** screen of the **Device Assistant Utility**, select **Enable Signature Capture**. The **Forms** tab will display.

Configuration v1.152	and the second second
<u>G</u> eneral Forms	
Options	
Enable Serial Printer	
Enable PIN Pad	
Enable MICR Imager	
Enable Signature Capture	
Enable Smart Card	
🔽 Load On Startup	
Save	Close

Note: You can use the **Load Screen to Device** on the **Forms** tab to upload the forms to your device. This action is needed if the upload failed during the install.

2. On the **Forms** tab on the **Configuration** screen, click **PIN Pad Test** to test the PIN Pad on your device.

Configuration v1.152	
General Forms	
Load Screen	s to Device
Please enter an account number.	
A	
Account #:	

3. The system will prompt for an **Account #**, enter a test credit card number.

4. The device will ask for a **PIN**. Enter a test PIN number on the device and hit enter.

Configuration v1.152
<u>G</u> eneral Forms
Load Screens to Device
Information Forms PIN Test OK
PIN Pad Test <u>D</u> irect Test <u>W</u> eb Page Test

The Information screen displays the message, Forms PIN Test OK.

- 5. Click **OK** on the system to complete the **PIN Pad Test**.
- 6. To test a signature capture on your device, click on **Direct Test**.

Configuration v1.152		
General Forms		
Information		
Forms SigCap Test OK		
BMM		
PIN Pad Test Direct Test Web Page Test		
<u>S</u> ave Cļose		

The device will prompt you for a signature. Sign on the device and hit enter. The **Information** screen displays the message, **Forms SigCap Test OK**.

- 7. Click **OK** on the system to complete the **Direct Test**.
- 8. To test a signature capture on your Website, click on **Web Page Test**.

C:\Program Files\Elavon\De	vice Assistant\SignatureTest.htm 🛛 🖉 🗸 🖉	Converge
File Edit View Favorites Tools He	lp .	
File Edit View Favorites Tools He Image: Completing the test. Image: Completing the test. Image: Completing the test. Image: Completing the test.	Testing the Signature Capture device Configuration v1.152 General Forms Load Screens to Device	Message from webpage
	PIN Pad Test Direct Test Web Page Test	

The device will prompt you for a signature. Sign on the device and hit enter. The **Information** screen displays the message, **Forms SigCap Test OK**.

9. A message is received from the webpage to get the signature from the device, click **OK**. An **Information** screen will also display to close the dialog box after completing the webpage test, click **OK**.



A **Message from webpage** screen will display asking if the signature image printed.

- 10. Click **OK** to complete the **Web Page Test**.
- 11. Click on **Save** to store the configuration information.

You can use the **Load Screens to Device** button to upload forms.

1. Click on Load Screens to Device.

Configuration v1.152
General Forms
Load Screens to Device
Information
Please press once unit has rebooted.
ОК
PIN Pad Test Direct Test Web Page Test
<u>S</u> ave Close

- 2. Click **OK**.
- 3. Forms will load into the device and a message screen displays **Download completed. FPE32 will restart**. The device will reboot itself and a welcome screen displays.

Informatio	on 💌
1	Please press once unit has rebooted.
	ОК

- 4. Click **OK** once the device has rebooted.
- 5. Click **Save** to store the configuration information.
- 6. In the Converge application, navigate to **Terminal | Advanced | System Setup**. Ensure under **Signature Capture Device Options** that the **Hypercom L5200** is checked.

The **System Setup** screen displays. For more information on printer configuration refer to the *Converge System Administration Guide*.

System Setup
This form is used configure the advanced system settings.
Advanced Configuration
HTTP Options
Use HTTP Referrers
Authorized Referrers
Add Referrer
Processing Options
Enable EMV Chip Cards
Auto Settlement
Auto Settlement Time (EST) 4 A.M. V
Settle Recurring Transactions Next Day
Signature Capture Device Options
O None
Hypercom L5200
O Ingenico ISC250
Potions

Confirmatic.				
	Up	date	Cancel	

7. Click Update.

To Configure the Ingenico iPP320 Smart Card Device

The following steps will help you in the configuration of the Ingenico iPP320 smart card (also known as Chip and PIN or EMV) terminal.

1. From the **General** tab on the **Configuration** screen of the **Device Assistant Utility**, select **Enable Smart Card**. The **Smart Card** tab will display.

Configuration v1.152			
General Smart Card			
Options			
Enable Serial Printer			
Enable PIN Pad			
Enable MICR Imager			
Enable Signature Capture			
Enable Smart Card			
☑ Load On Startup			
<u>S</u> ave Close			

In the Converge application, navigate to **Terminal | Advanced | System Setup**. Ensure that **Enable EMV Chip Cards** is checked.

USER	ACCOUNT SETTINGS	TERMINAL		
		Merchant		
System Setup		Payment Form		
This form is used configure the advanc		Advanced	System Setup	
			Error Messages	
Advanced Configuration			Fraud Prevention Rules	
HTTP Options			Business Rules	
Use HTTP Referrers				
Authorized Referrers				
Add Referrer				
Processing Options				
Enable EMV Chip Cards				
Auto Settlement				
Auto Settl	ement Time (EST)	6 P.M. 🗸		
Settle Recurring Transactions Next Day				
	sture			

2. From the Smart Card tab on the Configuration screen, ensure the following Options are established:

Option	Value			
Serial Port	COM8 (it is recommended to select COM8 from the drop-down menu if it did not default to that serial port).			
Baud Rate	9600 (required)			
Data Bits	7 (required)			
Parity	Even (required)			
Stop Bits	1			
Entry Timeout	30			
Device Type	Ingenico MS (required)			
Idle Prompt	WELCOME/BONJOUR (you may customize the welcome message)			
Application Name	CAOCOO_ApVis			
Region	Canada (required)			
Configuration v1.152				
----------------------	-------------------	---------------------------	---------	--
<u>G</u> ene	ral Smart Card			
	Options			
	Serial Port:	СОМ8	▼	
	Baud Rate:	9600	-	
	Data Bits:	7	•	
	Parity	Even	•	
	Stop Bits:	1	•	
	Entry Timeout:	30	-	
	Device Type:	Ingenico MS	•	
	Idle Prompt:	WELCOME/BONJOUR		
	Application Name:	CA0C00_ApVis	•	
	Region:	CAN	•	
	I	Enable Contactless Reader		
	PIN Pad Test	Direct Test Web Pa	ge Test	
	Save	Close		

3. Click Save.

The welcome message should display in the PIN Pad.

4. Run a test by clicking on the **PIN Pad Test**.

When the test is successful you are ready to process Chip and PIN transactions and may proceed to login to your terminal.

5. In the Converge application, navigate to **Terminal | Advanced | System Setup**. Ensure **Enable EMV Chip Cards** is checked.

The **System Setup** screen displays. For more information on printer configuration refer to the *Converge System Administration Guide*.

System Setup		
This form is used configure the advanced system settings.		
Advanced Configuration		
HTTP Options		
Use HTTP Referrers		
Authorized Referrers		
Add Referrer		
Processing Options		
Enable EMV Chip Cards		
Auto Pend HTTP Transactions		
Settlement		
Confirmatio.		
Update Cancel		

6. Click **Update**.

To Configure the Ingenico Devices

The following steps will help you in the configuration of the Ingenico devices.

1. In the Converge application, navigate to Terminal | Advanced | System Setup.

For the *retail* or *service* industries, the following **System Setup** screen displays:

System Setup				
This form is used configure the advanced system settings.				
Advanced Configuration				
HTTP Options				
Use HTTP Referrers				
Authorized Referrers				
Add Referrer				
Processing Options				
Enable EMV Chip Cards				
Auto Settlement				
Auto Settlement Time (EST) 6 P.M. V				
Settle Recurring Transactions Next Day				
Signature Capture Device Options				
O None				
O Hypercom L5200				
Ingenico ISC250				
rtions				
Confine.				
Update Cancel				

- 2. Enable your terminal to use the **Ingenico iCMP** under the **Processing Options** located under the **Terminal | Advanced | System Setup** as follows:
 - Select the **Enable EMV Chip Cards** checkbox located under the **Processing Options** if you are accepting Chip transactions. This option applies for both the Ingenico iSC Touch 250 and iCMP devices.
 - Select the **Ingenico iSC250** located under **Signature Capture Device Options** if you are accepting swipe transactions only (without Chip capability). The iCMP is not supported without the EMV capability.

For the MOTO or eCommerce industries, the following System Setup screen displays:

System Setup
This form is used configure the advanced system settings.
Advanced Configuration
HTTP Options
Use HTTP Referrers
Authorized Referrers
Add Referrer
Processing Options
Enable Encrypted Hand Key on Device 🔽
Auto Settlement
Auto Settlement Time (EST) 6 P.M. V
Settle Recurring Transactions Next Day
Alls
Confirm.
Update Cancel

Select the **Enable Encrypted Hand Key on Device** checkbox located under the **Processing Options** to accept hand key transactions using the Ingenico devices.

Important Note:

Once you enable a terminal to use the **Ingenico iCMP**, the user is able to enter encrypted hand key transactions directly into the device. In order to accept nonencrypted cardholder data using keyboard. Users must have **Credit Card-Unencrypted Hand Key** user right.

3. Click Update.

To Configure the Star Micronics Printer Device

The following steps will help you in the configuration of the Star Micronics TSP650II printer device.

1. In the Converge application, navigate to **Terminal | Merchant | Printer**. Ensure **Printer Type** is **Star Printer** and **Paper Type** is **Single Ply**.

The **Printer Configuration** screen displays. For more information on printer configuration refer to the *Converge System Administration Guide*.

Printer Configuration					
This form is used to configure all of the printer options.					
Printer Configuration					
Printer Options					
Printer Type:	Star Printer 🗸				
Paper Type:	Single Ply 🗸				
Receipt Header Options	Justification Center 🗸				
Header Line 1	Any Store Name				
Header Line 2	Address				
Header Line 3	State, City, ZIP				
Header Line 4	Phone				
Header Line 5	Email Address				
Receipt Trailer Options	Justification Center V				
Trailer Line 1	Thank you for shopping with us! ×				
Trailer Line 2					
Receipt Custom Fields					
NONE FOUND					
	Update Cancel				

2. Click Update.